# Bethune Rural Water Company, Inc. 2019 SC#2820006

## **Consumer Confidence Report**

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

#### Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

#### Where does my water come from?

The source of our water is four deep wells located on Best Rd., Young's Bridge Rd., Highway 341, and Hwy. 903. Our wells draw from the Middendorf Aquifer. If you have questions about your drinking water, the information on this report please contact Stephen Taylor at 803-310-2003. You may also attend one of our regularly scheduled meetings held the 2<sup>nd</sup> Tuesday of each month at our office located at 110 S. Main St., Bethune, SC 29009.

#### Source water assessment and its availability

Water makes an approximate of 71% of total mass of earth. Of this only 3.5% is fresh water and remaining is in the oceans unfit for humans. All the living beings on earth's surface should rely only on this 3.5% of water. This sparse resource of water is getting polluted. Pollution makes the

water unfit to drink. Since water directly enters the body, it decides the quality of health. The drinking water we consume daily should be clean, free from pollution other contaminants.

#### Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

#### How can I get involved?

Stop Pollution At Home – Store and dispose of everything properly.

No matter what substances you might have at home, whether they seem like pretty harmless chemicals or something much stronger, always be sure you dispose of them properly and keep them safely stored at all times. Runoff caused by spills of these chemicals around the home can cause a lot of damage to groundwater, especially in residential areas. Improper disposal can also pollute groundwater and quickly reach drinking water sources too.

#### Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit <u>www.epa.gov/watersense</u> for more information.

#### **Source Water Protection Tips**

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to

River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

#### **Additional Information for Lead**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. BETHUNE RURAL WATER COMPANY, INC is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

### Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

	MCLG	MCL,		Ra	nge			
Contaminants	or MRDLG	TT, or MRDL	RAA	Low	High	Sample Date	Violation	Typical Source
Disinfectants & Disi	nfection B	y-Produ	cts					
(There is convincing	evidence th	nat additi	on of a disi	nfecta	nt is n	ecessary f	or control o	of microbial contaminants)
Chlorine (as Cl2) (ppm)	4	4	.71	.51	.89	2019	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	1.81	1.81	1.81	2019	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	1.80	1.80	1.80	2019	No	By-product of drinking water disinfection
Inorganic Contamin	ants							
Contaminant	MCLG	MCL	Level detected	low	high	Sample date	Violation	
Barium (ppm)	2	2	0.65 Range:0- 0.65	0	.65	2018	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Fluoride (ppm)	4	4	.16 Range:0- 0.16	0	.16	2018	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Nitrate [measured as Nitrogen] (ppm)	10	10	3.0 Range:0- 3.0	0	3.0	2019	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

#### Radionuclides (2018)

Radioactive Contaminants	Violation Y/N	Level Detected	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Gross alpha excluding radon and uranium	N	3.0 Range 0-3.0	pCi/1	0	15	Erosion of natural deposits
Combined radium 226/228	N	2.0 Range 0-2.0	pCi/1	0	5	Erosion of natural deposits

	UNREG	ULATED	CONTAM	INANTS	(2018)	
Contaminant	Violation Y/N	Level Detected	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Sodium	N	8.05 Range 2.2 – 16.0	ppm	N/A	N/A	Erosion of natural Deposits
LEAD AND COPPER TEST RESULTS (2019)						
Contaminant	Violation	90 <sup>th</sup> percentile	unit	Action level	Sites over action level	Likely source of contamination

Lead	N	5.3	ррb	15	0	Corrosion of household plumbing systems; erosion of natural deposits
Copper	Ν	1.9	ppm	1.3	1	Corrosion of household plumbing systems; erosion of natural deposits

#### Violation Tables (2019)

E.coli				
Fecal coliforms and E.coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these waste can cause short term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely compromised immune systems.				
Violation Type	Violation	Violation	Violation Explanation	
	Begin	End		
Monitoring (GWR), Triggered/ Additional Minor	06/1/2018	3/21/2019	We failed to collect all required follow-up samples within 24 hours of learning of the total coliform positive sample. These needed to be tested for fecal indicators from all sources that were being used at the time the positive sample was collected.	

The Lead and Copp reducing water corr	rosivity. Lead and		ad and copper levels in drinking water, primarily by per containing plumbing materials.
Violation Type	Violation Begin	Violation end	Violation Explanation
Follow-Up or Routine Tap M/R (LCR)	10/1/2018	8/03/2019	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

Unit Descriptions						
Term	Definition					
ppm	ppm: parts per million, or milligrams per liter (mg/L)					
ppb	ppb: parts per billion, or micrograms per liter ( $\mu$ g/L)					
NA	NA: not applicable					
ND	ND: Not detected					
NR	NR: Monitoring not required, but recommended.					

Important Drinking Water Definitions		
Term	Definition	

Important Drin	king Water Definitions
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

#### For more information please contact:

Contact Name: Stephen Taylor Address: PO BOX 38 BETHUNE, SC 29032 Phone: 843-334-8425